



Promethean Documentation for Active Board v3



Active Board v 3 will be fully installed and mounted in classrooms.

Website and Support information:

- 1) Promethean.dpsk12.org
- 2) Techtraining.dpsk12.org
- 3) Promethean Support 1-888-652-2848
- 4) D.o.T.S Hotline 720-423-3888

Suggested PC Systems :

- 1) Laptop "E" Series and newer
- 2) Window XP Professional

Suggested MAC Systems :

- 1) Intel Macbook laptop
- 2) OS 10.3 or higher

Computer should be setup by your School Tech Rep or DoTS Site Support.

After the Promethean Board has been installed by Promethean installers, there are three cable that needs to be connected to the computer:



- 1) There are two USB cables provided for the Promethean Board, a 15' and 6'. Only one should be plugged into the computer.
- 2) Connect the USB to your laptop USB connection and make sure is firmly seated in the USB connection the board.
- 3) Connect the VGA to your laptop using the blue connection port. Make sure the VGA is connected securly to the white box behind the board.
- 4) Make sure the board is connected to power on the wall. The flame at the top right hand corner of the board should be lit.





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The installers will connect the cables to the board. The control panel has video and audio connection



The white control box will only control the volume if you have the audio cables connected between it and the computer. It will also allow you to toggle between computer 1 and computer 2. Computer 1 will be installed for you.

Currently you must use an audio cable connected to the white box to play sound through the board since the USB cables are not supporting sound until a fix is created by Promethean.

PCs are not having this problem. Sound is coming through the USB cable without a problem



The volume controls on the gray panel attached to the left side of the board will control the volume on the computer via the USB connected to the board.





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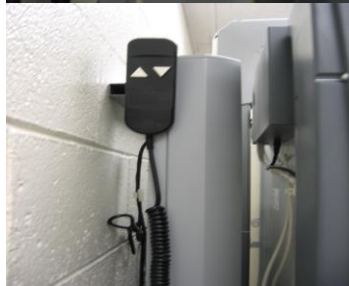
This PC connection cord needs to remain plugged in at all times for the sound to work on the board.



The "Standby" button should light up green to make sure your sound is turned on.



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The board is supplied with:

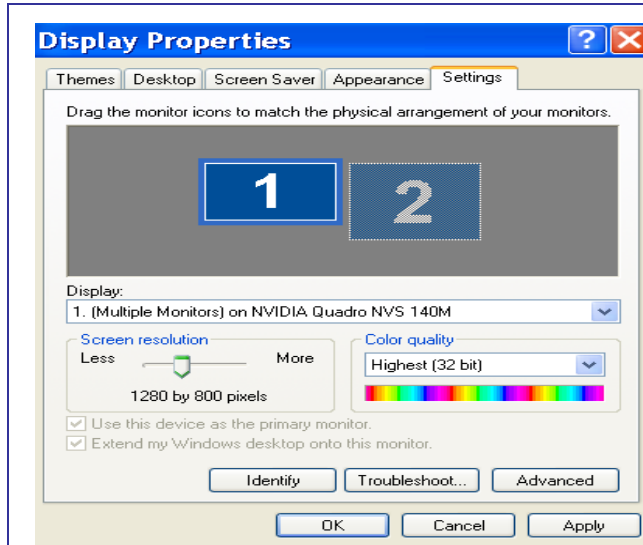
- 1) Two dark gray teacher pens
- 2) Two light gray student pens

- 3) A board adujstment control
- 4) An LCD Remote





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Before installing the software change the resolution to 1280 by 960. To find Resolution:

- 1) Click on start>Control Panel>Display>Setting
- 2) If the ActivInspire software is not already downloaded, you can download it following the directions posted at Promethean.dpsk12.org. You can also request this document from Erin_Magley@dpsk12.org.
- 3) You will need to request the serial number to activate your software from Erin Magley at the listed e-mail address.

Promethean Knowledgebase
Updating Promethean Software
Updating Promethean Drivers

The link to download the Inspire software is found on the promethean.dpsk12.org web page in the lower right hand corner called, "Updating Promethean Software".

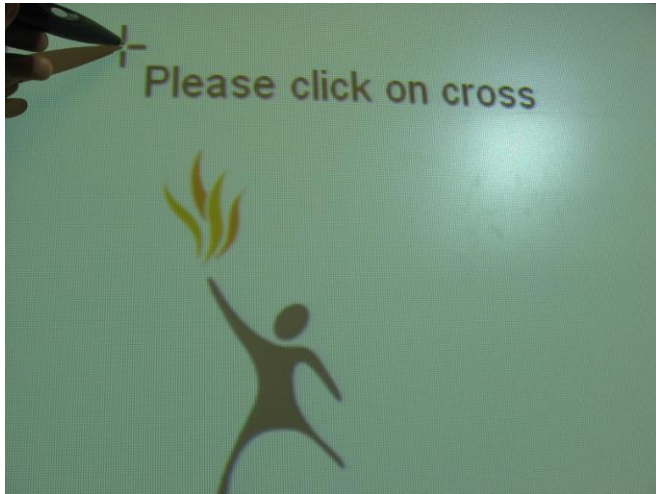


After installing software you must calibrate the board. Hover the teacher pen over the lavender flame until turns blue.





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Firmly tap the board and follow the bullet points as directed by the board.

Once your board is calibrated, you are ready to launch your software and begin using your board.

If the flame is red, your USB is not firmly connected to either the board or the laptop.

If the flame turns blue but does not go to the calibration screen, your ActivDriver may not be installed correctly. Check to make sure your Activmanager, found at the bottom right of your toolbar does not have a red X through it.

Call the DOTS hotline at 33888 or Promethean tech support at 1-888-652-2848 if this is the case.



If the flame turns blue but does not go to the calibration screen, your ActivDriver may not be installed correctly. Check to make sure your Activmanager, found at the bottom right of your toolbar does not have a red X through it.

Call the DOTS hotline at 33888 or Promethean tech support at 1-888-652-2848, if this is the case.

